

General Terms and Conditions – AWA Conferences BV

Applicability

- Art 1.1 These general terms and conditions of delivery and payment shall apply to all subscriptions or consultancy, their acceptance and the agreement thus concluded.
- Art 1.2 All quotations should be valid for 60 days, unless agreed otherwise.
- Art 1.3 The agreement shall come into effect when the seller receives the acceptance of the offer by any means.

Changes

- Art 2.1 Changes to the purchase agreement and changes to these general conditions of sale shall only apply if they have been agreed in writing between the buyer and the seller.
- Art 2.2 If changes lead to an increase in costs, the buyer shall be obliged to pay the higher costs with appropriate notice from seller.
- Art 2.3 Information outlined in a prospectus or proposal by the seller shall never bind the seller.

Quality and Description

- Art 3.1 The seller shall be obliged toward the buyer to supply what the buyer ordered.
- Art 3.2 The seller shall not accept any liability for small deviations to the contents in information provided.
- Art 3.3 The seller shall not accept any liability for error, omissions, or any misinterpretations of information provided.
- Art 3.4 The seller shall not accept any complaints for small deviations within a normal degree of deviation.
- Art 3.5 The buyer shall not be able to return materials without agreement from seller.
- Art 3.6 The seller shall not provide a guarantee that the materials provided are suitable for the goal for which the buyer has intended them.
- Art 3.7 Advise by the seller regarding the application of the information supplied is without obligations and shall never incur liability for the use of information supplied.

Packaging and Supply

- Art 4.1 The seller undertakes towards the buyer to pack reports in a decent manner.
- Art 4.2 The delivery, completion, and publication times stated by the seller are approximations.
- Art 4.3 Exceeding of the completion or publication time shall never give the buyer the right to change the payment conditions.

Payment

- Art 5.1 The buyer shall pay the invoice within 21 days after invoice date, unless other payment conditions have been agreed.
- Art 5.2 In the event of late payment, the buyer shall pay interest for overdue payment to the seller of 2% per month or part of a month from the last day on which payment should have taken place.
- Art. 5.3 All sales are final; cancellation of registration is subject to NO refund.
- Art. 5.4 All rates and prices are excluding 19% VAT unless stated otherwise.

Applicable Law

- Art 6.1 This agreement shall be subject to Dutch law.

Cancellation Policy

Submit a cancellation in writing or by fax to AWA Conferences. You may cancel your registration for a 75% refund up to six weeks before the conference. If you cannot attend, you may designate an alternative attendee from your company by contacting AWA Conferences. Registrants who fail to attend are liable for the entire fee. No warranties for changes are expressed or implied.

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