

General Terms and Conditions – AWA Alexander Watson Associates BV

Applicability

- Art 1.1 These general terms and conditions of delivery and payment shall apply to all subscriptions or consultancy, their acceptance and the agreement thus concluded.
- Art 1.2 All quotations should be valid for 60 days, unless agreed otherwise.
- Art 1.3 The agreement shall come into effect when the seller receives the acceptance of the offer by any means.

Changes

- Art 2.1 Changes to the purchase agreement and changes to these general conditions of sale shall only apply if they have been agreed in writing between the buyer and the seller.
- Art 2.2 If changes lead to an increase in costs, the buyer shall be obliged to pay the higher costs with appropriate notice from seller.
- Art 2.3 Information outlined in a prospectus or proposal by the seller shall never bind the seller.

Quality and Description

- Art 3.1 The seller shall be obliged toward the buyer to supply what the buyer ordered.
- Art 3.2 The seller shall not accept any liability for small deviations to the contents in information provided.
- Art 3.3 The seller shall not accept any liability for error, omissions, or any misinterpretations of information provided.
- Art 3.4 The seller shall not accept any complaints for small deviations within a normal degree of deviation.
- Art 3.5 The buyer shall not be able to return materials without agreement from seller.
- Art 3.6 The seller shall not provide a guarantee that the materials provided are suitable for the goal for which the buyer has intended them.
- Art 3.7 Advise by the seller regarding the application of the information supplied is without obligations and shall never incur liability for the use of information supplied.

Packaging and Supply

- Art 4.1 The seller undertakes towards the buyer to pack reports in a decent manner.
- Art 4.2 The delivery, completion, and publication times stated by the seller are approximations.
- Art 4.3 Exceeding of the completion or publication time shall never give the buyer the right to change the payment conditions.

Payment

- Art 5.1 The buyer shall pay the invoice within 21 days after invoice date, unless other payment conditions have been agreed.
- Art 5.2 In the event of late payment, the buyer shall pay interest for overdue payment to the seller of 2% per month or part of a month from the last day on which payment should have taken place.
- Art 5.3 All sales are final, cancellation of an order will be acceptable by exception only and are subject to administration and handling charges.
- Art 5.4 All rates and prices are excluding 19% VAT unless stated otherwise.

Privacy policy

The data AWA stores are: company address, contact details of individuals, including company phone number and personal company email, the registration of services rendered to any company on personal level and company level. These data are used to enable AWA to reach out to customers, interested and working in the specialty paper, film, packaging, coating and converting sector. Those data are saved in the cloud and are not stored on an internal server. The EU has not established limitations to the duration of keeping personal data. When there is no necessity anymore to store these data, AWA will remove these data from their systems complying with fiscal and/or legal stipulations. Any person whose data are stored by AWA has the right to view, transfer or have his or her data changed or deleted. For this purpose an email can be sent to info@awa-bv.com.

Applicable Law

Art 6.1 This agreement shall be subject to Dutch law.

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A handwritten signature in blue ink, appearing to be 'E. van', is located in the lower-left quadrant of the page.